RESEARCH AUTOMATORS

Sub-processor list

Research Automators' sub-processors for processing personal data

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Sub-processor list

The sub-processors Research Automators uses for processing personal data. Customers may have further sub-processors stated in their own DPA.

All sub-processors are established in the EU and process the personal data within the EU/EEA.

SUB-PROCESSOR	CORPORATE ID	COUNTRY	WHAT FOR	TYPE OF PERSONAL DATA
LM Layer & Mesh AB	556703-4672	Sweden	Hosting of the platform	Respondent and user data in the platform
Yelles AB / Inleed	556931-6788	Sweden	Hosting and backups	Respondent and user data in the platform
Scaleway SAS	433 115 904 (RCS Paris)	France	AI functions (Generative APIs, Paris). Backups from December 2026. Possibly hosting of the platform from 2027	AI functions: survey texts, aggregated results and open answers. Backups and hosting: respondent and user data in the platform
Unified Dialogs OÜ (subsidiary of Research Automators AB)	11320251	Estonia	Platform development	Customer data in the platform, as far as needed for troubleshooting and support
Copernica B.V.	34129493	the Netherlands	Email sending (the SMTP service SMTPeter)	Email address, name and message content
LINK Mobility AB	556532-6401	Sweden	SMS sending	Mobile number and message content
Bouncer Sp. z o.o.	0000723056	Poland	Email address verification	Email addresses

Optional functions

These sub-processors are used only when the customer chooses or orders the function.

SUB-PROCESSOR	CORPORATE ID	COUNTRY	WHAT FOR	TYPE OF PERSONAL DATA
Cleura AB (formerly City Network Hosting)	556630-7806	Sweden	Assistant servers for reporting	Respondent and user data in the platform
Kivra Sverige AB	556917-3544	Sweden	Sending to the recipient's digital mailbox	Personal identity number and message content

Services where the provider is an independent controller

Sign-in and identification with BankID and other e-IDs use Idura ApS (formerly Criipto, CVR 35142207, Denmark). Idura is an independent controller for the processing in its Idura Verify service and is therefore not a sub-processor of Research Automators. The service is used only when the customer chooses the function.